

Dear guest,

As always, the health of our guests and team are paramount and with this in mind, we have implemented a range of modifications at the property. These measures have been taken to ensure social distancing throughout the estate, promising a safe and pleasant stay for all guests.

We have outlined the procedures below and in order to streamline the experience, we kindly ask for your help and understanding.

HEALTH CHECK

During this time, we can only honour hotel and restaurant reservations for guests that are not displaying any Coronavirus symptoms. Before visiting, we ask you to consider the following:

- Have you experienced one or more of the following symptoms, in the past 24 hours?

Cough | Runny nose | Fever higher than 38°C | Shortness of breath

- Is there anyone in your household suffering from a fever and/or shortness of breath?
- Have you been tested and diagnosed with Coronavirus in the past seven days?
- Has someone in your household been tested and diagnosed with Coronavirus who you have had contact with, while suffering symptoms, in the past 14 days?
- Are you self-isolating because you have had direct contact with someone who has been diagnosed with Coronavirus?

If the answer to any of the above questions is yes, please contact us regarding your reservation.

FACE COVERINGS

According to current government guidelines, face masks or coverings are required in indoor public spaces. We kindly ask you to respect these guidelines. All employees who are not working at a fixed location in one of our properties will also wear a face mask.

CHECK-IN

To avoid possible queues, we ask that only the lead member of the party checks in at reception.

TAKEAWAY BREAKFAST

Get a great start to your morning with a tasty takeaway breakfast. Pre-order and collect at the hotel reception between 08:00 and 10:00

EAT & DRINK

Despite our restaurant and hotel bar being closed until 9 February, we can still offer a variety of meals during your stay. Our kitchen team has put together tasty takeaway dishes, which can be collected from the lobby, so you can enjoy delicious food even with the temporary suspension of room service.

Burgemeester Quicx, Coffee & More is open daily, between 10:00 and 18:00, for takeaway drinks, sandwiches and soup.

To make a reservation, please contact the team at info@stgerlach.nl.

Please do let us know if your breakfast, lunch or dinner reservation consists of one or more households. At the moment, guests from one household can be seated at the same table, whilst for multiple households there is a maximum of four people per table

SPA & WELLNESS

Spa & Wellness St Gerlach, indoor pool, sauna and Turkish steam bath also closed until 9 February.

We thank you for your kind cooperation and understanding and very much look forward to welcoming you to Château St. Gerlach.

Warmest wishes from South-Limburg,

Team Château St. Gerlach

Please note: The above measures are all subject to change at the discretion of the Dutch Government.