



WINSELERHOF

OOSTWEGEL COLLECTION®

Dear Guest,

The health of our guests and team are paramount, and with this in mind we have implemented a range of modifications at the property. Measures have been taken to ensure social distancing throughout the country estate, promising a safe and pleasant stay for all guests. We have outlined the procedures below, and in order to streamline the experience, we ask for your help and understanding.

HEALTH CHECK

We can only honour reservations in our hotel and restaurants to those not displaying Coronavirus symptoms. We ask you to consider the following:

- Have you experienced one or more of the following symptoms, in the past 24 hours?

Cough | Runny nose | Fever higher than 38° C | Shortness of breath

- Is there anyone in your household suffering from a fever and/or shortness of breath?
- Have you been tested and diagnosed with Coronavirus in the past seven days?
- Has someone in your household been tested and diagnosed with Coronavirus who you have had contact with, while suffering symptoms, in the past 14 days?
- Are you self-isolating because you have had direct contact with someone who has been diagnosed with Coronavirus?

If the answer to any of the above questions is “yes”, please contact us regarding your reservation.

FACE COVERINGS

All employees who are not working at a fixed location in our houses will be wearing a face mask. As a guest, you are not obliged to wear face coverings when seated at a fixed location. However, when standing or walking through our public spaces, we strongly advise all guests to wear masks. Thank you for your cooperation.

CHECK IN

To avoid possible queues, we kindly ask that only the lead member of the party checks in at reception.

Check in time from 15:00.



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BREAKFAST

Please note that on busy days we will stagger breakfast times to avoid too many guests entering the restaurant at the same time. We request that you inform us of your desired time so that we can adhere to the maximum permitted number of people per room.

For those who do not provide a preferred time, we will attempt to fit you in around existing bookings.

Time slots are available as follows:

Monday to Friday from 07:00 to 07:45 | 08.00 - 08.45 | 09:15 - 10:00 | 10.15 - 11.00
and weekends 08:00 - 08:45 | 09.00 - 09.45 | 10.15 - 11.00

In order to prepare for your visit, it would be helpful if you could email (info@winselehof.nl) your preferred time.

LUNCH & DINER

Due to social distancing measures the restaurant capacity has reduced. We suggest reserving a table in advance of your stay, for lunch or dinner and let us know your preferred time. For anyone who has booked but not specified a time, please contact the team, as soon as possible.

Lunch can be reserved between 12:00 and 14:00 and dinner between 17:00 and 20:00.

To avoid overcrowding and stay within guidelines, we may need to adjust reservation times, table configurations and/or location. Any amendments will be shared with you upon arrival.

Note: As space is limited, please book in advance to secure a table. For guests who have booked dinner as part of a package, reservations will be made on your behalf. Thank you for your understanding.



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In order to prepare for your visit, it would be helpful if you could email (info@winselerhof.nl) your response to the following questions:

- Would you like to book breakfast? What is your preferred time?
Monday to Friday from 07:00 - 07:45 | 08:00 - 08:45 | 09:00 - 09:45
and weekends 08:00 - 08:45 | 09:00 - 09:45 | 10:15 - 11:00
- If you would like to book lunch, what time would you prefer?
Bookings can be made between 12:00 and 14:00
- If you would like to make a dinner reservation, what is your preferred time? Bookings can be made between 17:00 and 20:00
- How many people will make up your party? A maximum of four people can sit at each table.

We would like to thank you for your cooperation and understanding and look forward to making your stay at Winselerhof an enjoyable one.